

## **HEALTHY & SAFE Establishment Statement**

### **Record nº 966 - Camping de Albufeira**

The OMG declared the Coronavirus causal agent of COVID - 19, as an international public health emergency. To avoid risks and infections, ensuring the existence of an internal protocol that defines the necessary prevention, control and surveillance procedures, this establishment declares to comply with the requirements defined by Turismo de Portugal, according to the guidelines of the Directorate-General for Health, which allow you to consider it a HEALTHY & SAFE Establishment.

#### **👤 Training for all employees**

All Employees received specific information and / or training on:

- Internal protocol for the coronavirus outbreak COVID - 19;
- How to comply with basic precautions for prevention and infection control in relation to the COVID - 19 coronavirus outbreak, including safety procedures, namely:
  - a) Hand hygiene - how to wash your hands frequently with soap and water for at least 20 seconds, drying them with disposable paper towels, or with hand sanitizer, which has at least 70° alcohol, covering all surfaces of the hands. and rubbing them dry.
  - b) Respiratory etiquette - it was explained that they should cough or sneeze into the flexed forearm or use tissues, which should then be immediately thrown away. In addition, hands should always be cleaned after coughing or sneezing and after blowing.
  - c) Avoid touching your eyes, nose and mouth with your hands.
  - d) Presentation of a new social conduct, that is, change in the frequency and form of contact between employees, and between them and customers, avoiding (whenever possible) close contact, handshakes, kisses and shared jobs, as well as face-to-face meetings. We also advise against sharing food, utensils, glasses and towels.
  - e) We also ask our employees to carry out daily self-monitoring to assess fever (measure body temperature and record the measurement value and time), check for cough or difficulty breathing. This procedure must always be performed when entering service.
  - f) Compliance with the Guidelines of the Directorate-General for Health for cleaning surfaces and treating clothes in establishments.



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### **Information to all Customers**

The following information is available to all customers:

- How to comply with basic precautions for prevention and infection control in relation to the coronavirus outbreak
- What is the Internal Protocol for the COVID coronavirus outbreak - 19

### **The establishment guarantees to have:**

Individual Personal protective equipment in sufficient number for all employees;

Individual Personal protective equipment available to customers (maximum capacity of the establishment);

- a) Stock of single-use cleaning materials proportional to their dimensions, including single-use cleaning wipes moistened with disinfectant, namely bleach and alcohol at 70°;
- b) Dispensers of alcohol-based antiseptic solution or alcohol-based solution near the entry / exit points, namely at the reception, supermarket, food and beverage establishments, pool enclosure and common sanitary facilities (changing rooms).
- c) All waste containers have a non-manual opening and a 50 to 70 micron plastic bag.
- d) An isolation place was created for customers and employees that can be detected as suspected cases or confirmed cases of COVID - 19. The place has natural ventilation and mechanical ventilation, which have smooth and washable coverings, bathroom, stock cleaning materials, surgical masks and disposable gloves, thermometer, autonomous waste container, waste bags, collection bags for used clothing and a kit with water and some non-perishable food.
- e) In the changing rooms there is equipment for washing hands with liquid soap and paper towels.

### **The establishment ensures**

- Washing and disinfection in accordance with the internal protocol of the surfaces where employees and customers circulate, ensuring the control and prevention of infections and microbial resistance.
- Cleaning, surfaces and objects of common use, several times a day (including balconies, handles, taps, cabinet handles).
- Preferência Wet cleaning is preferred over dry cleaning and using a vacuum cleaner.
- Air renewal of closed spaces is carried out regularly.
- The disinfection of the pool is carried out as defined in the internal protocol.
- In the restaurant and beverages area, hygiene of utensils, equipment and surfaces was reinforced. We avoid direct handling of food by customers and employees as much as possible.



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### **The cleaning and hygiene protocol guarantees**

- The definition of specific care for changing bed linen and cleaning rental equipment, favoring two spaced intervals and with adequate protection, according to the Internal Protocol.
- The removal of bed linen and towels is done without shaking or shaking, rolling it outwards, without touching the body and transporting it in a waterproof bag, directly to the laundry.
- Washing clothes is carried out at high temperatures (at least about 60°C).

### **The establishment also ensures**

- That there is always a collaborator responsible for triggering the procedures in case of suspected infection (who will accompany the person with symptoms to the isolation space, provide the necessary assistance and contact the National Health Service).
- Decontamination of the isolation area, whenever there are patients suspected of being infected, especially on surfaces frequently handled and most used by the same, as indicated by the Directorate-General for Health.
- The storage of waste produced by patients suspected of infection in plastic bags, which, after being closed (eg clamp), will be segregated and sent to a licensed operator for the Management of Hospital Waste with biological risk.



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